



Emergency Response Care (ERC)

1. ERC Pure Lite (*For Singles & Couples*)

- 24/7 Emergency Assistance – Immediate response during emergencies.
- Daily Wellness Call – One call per day for reassurance.
- Monthly Senior Staff Visit – Expert supervision and check-ins.
- Sankalp Programs Access – Participation in tours, picnics, and LifeSpark Solutions (LSS).
- GPS-Enabled Smartwatch – Real-time safety tracking.

2. ERC Lite (*For Singles & Couples*)

- Includes all ERC Pure Lite benefits
- StepCare Assistance (SCA) – 2 visits per month (fortnightly), up to 6 hours total.

3. ERC (*For Singles & Couples*)

- Includes all ERC Lite benefits
- StepCare Assistance (SCA) – 4 visits per month (weekly), up to 12 hours total.

Each plan is designed to provide varying levels of support, ensuring seniors receive care tailored to their needs, whether minimal, moderate, or comprehensive.



TrueCare

1. Round-the-Clock Emergency Assistance

- 24/7 emergency support, ensuring immediate help when needed.
- Daily wellness calls for reassurance and proactive care.

2. Personalized Care & Engagement

- Weekly home visit by senior staff for expert supervision.
- Access to all Sankalp programs, including tours, picnics, and LifeSpark Solutions (LSS), fostering social engagement and joyful experiences.

3. StepCare Assistance

For Singles: Monthly four StepCare Assistance (SCA) visits (one per week) with a total duration of up to 12 hours, offering essential support outside the home.

For Couples: Both members receive StepCare Assistance (SCA), ensuring coordinated assistance for outings and appointments.

4. Smart Health Monitoring

- GPS-enabled smartwatch for safety and connectivity.
- Health monitoring device with biweekly or monthly health status reports for proactive wellness tracking.

5. Exclusive Health Benefits

- For **3 months service**: 1 online doctor consultation for expert medical guidance.
- For **6 months service**: 3 online doctor consultations for expert medical guidance.
- For **12 months service**: 6 online doctor consultations for expert medical guidance.

TrueCare is designed to provide security, companionship, and proactive health management, ensuring a fulfilling and worry-free life for seniors.



PulseCare+

1. Round-the-Clock Emergency Assistance

- 24/7 emergency support, ensuring immediate help when needed.
- Daily wellness calls for reassurance and proactive care.

2. Dedicated Care Manager

- A dedicated Sankalp care manager oversees all aspects of health and well-being.
- Coordinates with doctors, healthcare providers, and sponsors for seamless care.
(For Couples: A single care manager supports both members.)

3. Personalized Care & Engagement

- Weekly home visit by senior staff for expert supervision.
- Access to all Sankalp programs, including tours, picnics, and LifeSpark Solutions (LSS), fostering social engagement and joyful experiences.

4. Smart Health Monitoring

- GPS-enabled smartwatch for safety and connectivity.
- Health monitoring device with biweekly or monthly health status reports for proactive wellness tracking.
- Sponsors can remotely monitor live health status.
(For Couples: Each member receives a personal smartwatch and health monitoring device.)

5. Exclusive Health Benefits

- For **3 months service**: 1 offline doctor consultation for expert medical guidance.
- For **6 months service**: 3 offline doctor consultations for expert medical guidance.
- For **12 months service**: 6 offline doctor consultations for expert medical guidance.

With PulseCare+, members receive seamless, expert-managed care, ensuring a stress-free and secure life.